

# ***FIVE DAY PROFESSIONAL DEVELOPMENT PROGRAM IN BANGKOK, THAILAND***



**“Enhancing Leadership Capabilities of  
Progressive Managers”**

# **FIVE DAY PROFESSIONAL DEVELOPMENT PROGRAM**

## **“Enhancing Leadership Capabilities of Progressive Managers”**

**8<sup>th</sup> to 12<sup>th</sup> April 2019**

### **IMPORTANCE OF THE WORKSHOP**

*In today's rapidly changing and increasingly competitive business environment ‘Enhancing Leadership Capabilities of Progressive Managers’ can make a significant contribution for an organization to truly excel in the future. Leadership capabilities should be developed adopting a systematic approach by avoiding delay and personality clashes. This will enable the leaders to draw upon the strengths of team members and encourage creativity and change. A clear understanding of the topics covered in this program and visiting relevant places of Cultural Value in Bangkok, Thailand will enable the participants to make a significant contribution towards personal and organizational success. Bangkok is among the world’s top tourist destinations. It is named the most visited city in Master Card’s Global Destination Cities Index, and was named “World’s Best City” for four consecutive years by Travel and Leisure magazine.*

### **OBJECTIVE**

- *To understand new trends in order to have an edge on management and leadership.*
- *To explore the power of working as a team and understand key concepts which can be extremely useful for building 'High Performance Teams'.*
- *To understand the value of employees Effective Decision Making for Proactive Leadership.*
- *To understand the value of human relations and to explore proven techniques of building positive relationships with both internal and external customers with the focus of giving superior customer service.*
- *To experience highly interesting and challenging indoor team building and creative problem solving activities.*
- *To have a stimulating learning experience and have fun in the process.*



### **KEY TOPICS**

1. **Risk Management in Your Industry and Organisation**
2. **Quality Customer Service**
3. **New Trends – Holacracy, Agile Management**
4. **Winning Strategies, Blue Ocean Strategy**
5. **Creativity and Value Innovation**
6. **Effective Decision Making and Proactive Leadership**
7. **Negotiation Skills for Positive Results**
8. **The Team Management Process**
9. **Work Functions of High Performing Teams**
10. **Team Profile - Your Approach to Work**
11. **Business Process Reengineering**
12. **Five Dimensions of Emotional Intelligence and Positive Human Relations**
13. **Indoor Team Building and Creative Problem Solving Activities**
14. **Action Plan to Implement Professionally in the Workplace.**





## Program Schedule

**Arrival Day - Arrival in Bangkok, Thailand. Check in at Indra Regent Hotel followed by welcome Dinner and Introduction to the Program.**

**Day 1: Training Program at Indra Regent Hotel followed by City Tour**

**Day 2: Cultural Awareness Tour of Bangkok, Thailand**

**Day 3: Training Program at Indra Regent Hotel, followed by City Tour**

**Day 4: Training Program at Indra Regent Hotel**

**Day 5: Conclusion of the Training Program at Indra Regent Hotel by preparing and presenting an Action Plan to implement at the work place.**

## **SOME PLACES WE WILL VISIT DURING THE CULTURAL & CITY TOURS**



Grand Palace



Temple of the Emerald Buddha



Temple of the Reclining Buddha



China Town



Pratunam Market



Central World Plaza

## KEY RESOURCE PERSON



**CHEE HONG SENG**  
CPA CA(M) CFP MIBM BCom (Aust) MBA (UK)

*Mr. Chee is a Corporate Advisor, Chartered Accountant and a Certified Financial Planner. His illustrious career spans well over 20 years as a Banker, Trainer and Corporate Advisor to numerous major private and public listed companies. His areas of expertise include business management, financial management, financial modelling, strategic planning, organisational development and corporate restructuring / turnaround.*

*Prior to his career as a Corporate Advisor, Mr Chee obtained a wealth of on-the-job experience having held key positions in an accounting firm, Public Bank Group, Mizuho Financial Group and DBS Bank. His involvement in the banking sector has provided him with comprehensive exposure in retail, corporate and offshore banking. He also has extensive teaching and training experience, having lectured at post-graduate level for several leading educational institutes in Malaysia besides conducting numerous in-house training courses, workshops and conferences for multinational companies. He also served as a Course Instructor for the Institute Bankers of Malaysia (IBBM).*

*Mr Chee is an MBA graduate from the prestigious Heriot-Watt University in UK and holds a Bachelor of Commerce from University of Western Australia. His achievements have gained him membership to various professional bodies including the CPA Australia, Malaysian Institute of Accountants (MIA), Financial Planning Association of Malaysia (FPAM) and IBBM. He is currently the Managing Director of Leap Forth SdnBhd and SAC Advisory Bhd, professional firms providing corporate advisory services.*

## PROGRAM COORDINATOR & RESOURCE PERSON



**Kushan Dharmawardena**  
Managing Director, Training Link International (Pvt) Ltd.,  
MBA (Sri J), MABP (Uni SA), Dip.Ed. (NTU), MHCIMA (UK)

*Kushan holds a Masters Degree in Business Administration (MBA) from the Postgraduate Institute of Management (P.I.M.), Master of Advanced Business Practice (MABP) from the University of South Australia, Diploma in Education (Dip.Ed.) from the Northern Territory University in Darwin, Australia and Membership of Hotel and Catering and International Management Association (HCIMA) of United Kingdom. He is currently following a Doctorate in Business Administration (DBA).*

*Kushan brings with him over 25 years of work experience in Sri Lanka, Papua New Guinea, Malaysia, Thailand, Maldives, Dubai, Bangladesh, India, England and Australia in a variety of fields, including Training and Education, Sales & Marketing, Hotel and Catering Management, Leasing, Stock Broking, Merchant Banking and Management Consultancy. In addition to holding public workshops, Kushan has conducted training programs for over 175 reputed organizations including World Bank, Asian Development Bank and UNICEF. He has organized management workshops in Sri Lanka and overseas involving highly reputed International Trainers.*

*Kushan is currently based in Australia and continues to coordinate and present international training programs while working for two reputed institutes in Australia. While in Sri Lanka he held Senior Management Positions at Mount Lavinia Hotel, Merchant Bank, Lanka Securities and later developed his Training organisation 'Training Link International' (Pvt) Ltd. His experience in many countries, cultures and industries has given him the ability to relate to the audience with confidence and he excels in motivating them to apply their learning in real life. His current programs are concluded by the learners drawing up an action plan that can be methodically implemented. He won an 'achievers award' from the Postgraduate Institute of Management Professional Association in 2003 / 2004 and he was a finalist at the 'Toastmasters Club 'All Island Best Speakers' Contest in 1994. Kushan is a Member of the Hotel Catering and International Management Association (HCIMA, UK) and a Member of the Sri Lanka Institute of Training and Development (SLITAD).*

*Kushan's workshops are based on the concept of "Experiential Learning" which involves participants in challenging and enjoyable activities. Thereby enabling the participants to easily understand and remember the concepts and be motivated to implement them in real life.*

## **PROGRAM COORDINATOR & RESOURCE PERSON**



Sherine Dharmawardena is the Executive Director of Training Link International. Sherine is a qualified Trainer and Assessor. She holds a Masters Degree in Business Administration (MBA), a Diploma in Child Psychology and Early Childhood Education. Apart from her career as an Early Childhood Educator she has coordinated many workshops in Sri Lanka and overseas for Training Link International.

Sherine who is passionate about the Business Process Reengineering aspect of organisations is a result driven individual. She is responsible for marketing, budgeting and coordination of all activities. She believes that to excel in planning requires thinking differently, adopting new behaviours and creating a culture to support success. It's not just staying ahead of the competition, but changing the game by being unconventional, innovative, embracing new ways of working and creating successful events. Seeing people embrace new ways of thinking and adopting them in real life to the advantage of themselves and their organisations has motivated Sherine in her present role.

HRD Investment / Program Fee: US\$ 1750 excluding accommodation, meals and airfare or \$2000 including twin sharing accommodation and meals for 5 nights but excluding airfare.



Indra Regent Hotel

Special Discounts: We can give a 5 % discount if you nominate 5 participants from the same organisation and 7% discount if you nominate 10 participants from the same organisation and 10% discount if you nominate 15 participants from the same organisation (please note that to go ahead with the program we need minimum of 10 participants in total).

Accommodation: If you are taking the \$ 1750 option, we can arrange accommodation (bed and breakfast) at a special rate of Thai Bhat 2400 (US \$ 70 per room). Two persons can stay in one room and share the cost if they wish.

### Key Points to Note

1. Certificates and high quality course material including photographs in a USB will be given to all participants.
2. Airfare: airline bookings and visas to be obtained by the participants
3. Tickets and transport to all places of visits will be provided by the coordinators
4. Internal travel will be in Private Luxury Coach / van will be provided by the coordinators
5. In addition to the training program which includes modern management techniques and indoor team building and creative problem solving activities, all participants will see the Grand Palace, Temple of the Emerald Buddha and key places of interest in the city.

Nominations Closing Date: 3 March 2019

Please deposit full payment to: Account Name: Kushan Dharmawardena, Bank: Westpac, Branch: Mulgrave, 3170, Australia, Account Number: 639106, BSB Number: 733-390, Swiftcode:WPACAU2S. Please contact Kushan for any additional information.



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